



## Claims Reporting Instructions



# LOSS NOTIFICATION REQUIREMENT ALLIANT PROPERTY INSURANCE PROGRAM (APIP)

Claim notifications need to be sent to Robert Frey, Diana Walizada and Sandra Doig. In the event this is a *Cyber* loss please include item III contact, for a *Pollution* loss please include item IV contact in addition to Alliant Insurance Services contacts.

I. During regular business hours (between 8:30 AM and 5:00 PM PST), First Notice of Claim should be reported to Alliant Insurance Services via telephone, fax, mail or e-mail to our San Francisco Office:

Robert A. Frey, RPA Diana L. Walizada, AIC, CPIW, RPA, AINS

Senior Vice President, Regional Claims Vice President, Claims Unit Manager

Director

Voice: (415) 403-1445 Cell: (415) 518-8490 Voice: (415) 403-1453

Email: rfrey@alliant.com Email: dwalizada@alliant.com

Address: Alliant Insurance Services, Inc.

560 Mission Street, 6<sup>th</sup> Floor San Francisco CA 94105

Toll Free Voice: (877) 725-7695 Fax: (415) 403-1466

II. Please be sure to include APIP's Claim Administrator as a CC on all Claims correspondence:

Sandra Doig

McLaren's Global Claims Services

Address: 18100 Von Karman Avenue, 10<sup>th</sup> Floor

Irvine, CA 92612

Voice: (949) 757-1413 Fax: (949) 757-1692

Email: sandra.doig@mclarens.com

III. Cyber Liability Carrier Beazley NY needs to also be provided with Notice of Claim immediately (if purchased):

Beazley Group

Address: 1270 Avenue of the America's, Suite 1200

New York, NY 10020 Fax: (546) 378-4039

Email: bbr.claims@beazley.com

Elaine G. Tizon, V.P. CISR, E-mail: elaine.tizon@alliant.com

Donna Peterson, E-mail: Donna.Peterson@alliant.com

Address: 560 Mission Street, 6<sup>th</sup> Floor

San Francisco, CA 94105

Voice: (415) 403-1458 Fax: (415) 403-1466

IV. Pollution Liability Carrier Ironshore Specialty Insurance Company (if purchased):

Ironshore Environmental Claims CSO

Address: 28 Liberty Street, 5th Floor

New York, NY 10005

In emergency call: (888) 292-0249

Fax: (646) 826-6601

Email: USClaims@ironshore.com

Akbar Sharif

Claims Advocate

Address: 18100 Von Karman Avenue, 10<sup>th</sup> Floor

Irvine, CA 92612

Voice: (949) 260-5088 Fax: (415) 403-1466

Email: Akbar.Sharif@alliant.com

Please include the Insured /JPA name along with the following information when reporting claims:

Time, date and specific location of property damaged

A description of the incident that caused the damage (such as fire, theft or water damage)

Estimated amount of loss in dollars

Contact person for claim including name, title, voice & fax numbers

Complete and return the Property Loss Notice for processing.

Mortgagee or Loss Payee name, address, and account number



### IN THE EVENT OF A

### **PROPERTY LOSS:**

- 1) Follow your organization procedures for reporting and responding to an incident
- 2) Alert local emergency authorities, as appropriate
- 3) Report the incident to Alliant Insurance Services immediately at:

877-725-7695

All property losses must be reported as soon as practicable upon knowledge within the risk management or finance division of the insured that a loss has occurred.

Be prepared to give basic information about the location and nature of the incident, as well as steps which have been taken in response to the incident.

4) Report the incident to McLarens Global Claims Services AND your Alliant representative



#### PROPERTY FIRST NOTICE OF LOSS FORM

SEND TO: Alliant Insurance Services, Inc. BY MAIL: 560 Mission Street, 6th Floor, San Francisco, CA 94105 BY FAX: (415) 403-1466 BY EMAIL: rfrey@alliant.com AND dwalizada@alliant.com Carbon Copy APIP Claims Administrator: sandra.doig@mclarens.com and your Alliant representative Today's Date: Type of Claim: (check all that apply) **Real Property Vehicles Personal Property** Other **Insured's Name & Contact Information** Insured's Name: Point of Contact: Address: Phone #: \_\_\_\_\_ Email Address:\_\_\_\_ **Broker/Agent's Name & Contact Information** Company Name: Alliant Insurance Services - Claims Point of Contact: Robert A. Frey & Diana L. Walizada Address: 560 Mission Street, 6th Floor, San Francisco, CA 94105 Phone #: 1-877-725-7695 Fax #: 415-403-1466 **Policy Information** Policy Number: Policy Period: Limits of Liability: \_\_\_\_\_per\_\_\_agg Self-Insured Retention/Deductible: \_\_\_\_ **Loss Information** Date of Incident/Claim: Location: **Description of Loss:** Please list all attached or enclosed documentation: □(check if none provided) \_\_\_\_\_ Name of Person Completing This Form: \_\_\_\_\_ Signature:



### Per the PEPIP USA Form Master Policy Wording, Section IV General Conditions;

### K. NOTICE OF LOSS

In the event of loss or damage insured against under this Policy, the Insured shall give notice thereof to ALLIANT INSURANCE SERVICES, INC., 560 Mission Street, 6<sup>th</sup> Floor, San Francisco, CA 94105. TEL NO. (877) 725-7695, FAX NO. (415) 403-1466 of such loss. Such notice is to be made as soon as practicable upon knowledge within the risk management or finance division of the insured that a loss has occurred.



### IN THE EVENT OF A

### **CYBER LOSS:**

- 1) Follow your organizations procedures for reporting and responding to an incident
- 2) Alert authorities, as appropriate
- 3) Report the incident to Beazley Group immediately at:

## bbr.claims@beazley.com

# 1(866)567-8570

# All Cyber losses must be reported as soon as practicable upon knowledge by the insured that a loss has occurred.

Be prepared to give basic information about the location and nature of the incident, as well as steps which have been taken in response to the incident.

4) Report the incident to Alliant Claims Department and your Alliant representative

### SPECIAL NOTE REGARDING PRIVACY NOTIFICATION COSTS:

The policy provides a \$500,000 Aggregate Limit for Privacy Notification Costs. If you utilize a Beazley vendor, the limit is increased to \$1,000,000.

Please contact Beazley for a list of approved vendors.



### CYBER FIRST NOTICE OF LOSS FORM

SEND TO: Beazley Group

BY MAIL: 1270 Avenue of the America's, Suite 1200, New York, NY 10020

BY FAX: (546) 378-4039

BY EMAIL: bbr.claims@beazley.com

**CC Alliant Claims Department:** 

elaine.tizon@alliant.com, Donna.Peterson@alliant.com and your Alliant representative

Today's Date:
Insured's Name & Contact Information
Insured's Name: Point of Contact:
Address:
Phone #: Email Address:
Broker/Agent's Name & Contact Information
Company Name: Alliant Insurance Services – Claims Point of Contact: Elaine Tizon
Address: 560 Mission Street, 6 <sup>th</sup> Floor, San Francisco, CA 94105
Phone #:877-725-7695 Fax #:415-403-1466
Policy Information
Policy Number: Policy Period:
Limits of Liability:peragg Self-Insured Retention/Deductible
Loss Information
Date of Incident/Claim:Location:
Description of Loss:
Please list all attached or enclosed documentation:   (check if none provided)
Name of Person Completing This Form:
Signature:



### A. NOTICE OF CLAIM, LOSS OR CIRCUMSTANCE THAT MIGHT LEAD TO A CLAIM

- 1. If any Claim is made against the Insured, the Insured shall, as soon as practicable upon knowledge by the Insured, forward to the Underwriters through persons named in Item 9.A. of the Declarations written notice of such Claim in the form of a telecopy, or express or certified mail together with every demand, notice, summons or other process received by the Insured or the Insured's representative; provided that with regard to coverage provided under Insuring Agreements I.A. and I.C., all Claims made against any Insured must be reported no later than the end of the Policy Period, in accordance with the requirements of the Optional Extension Period (if applicable), or within thirty (30) days after the expiration date of the Policy Period in the case of Claims first made against the Insured during the last thirty (30) days of the Policy Period.
- 2. With respect to Insuring Agreement I.B. for a legal obligation to comply with a Breach Notice Law because of an incident (or reasonably suspected incident) described in Insuring Clause I.A.1 or I.A.2, such incident or reasonably suspected incident must be reported as soon as practicable during the Policy Period after discovery by the Insured. For such incidents or suspected incidents discovered by the Insured within 60 days prior to expiration of the Policy, such incident shall be reported as soon as practicable, but in no event later than 60 days after the end the Policy Period, provided; if this Policy is renewed by Underwriters and covered Privacy Notification Costs are incurred because of such incident or suspected incident reported during the 60 day post Policy Period reporting period, then any subsequent Claim arising out of such incident or suspected incident is deemed to have been made during the Policy Period.
- 3. With respect to Insuring Agreements I.A. and I.C., if during the **Policy Period**, the **Insured** first becomes aware of any circumstance that could reasonably be the basis for a **Claim** it may give written notice to Underwriters in the form of a telecopy, or express or certified mail through persons named in Item 9.A. of the Declarations as soon as practicable during the **Policy Period** of:
  - a. the specific details of the act, error, omission, or **Security Breach** that could reasonably be the basis for a **Claim**:
  - b. the injury or damage which may result or has resulted from the circumstance; and
  - c. the facts by which the Insured first became aware of the act, error, omission or Security Breach

Any subsequent **Claim** made against the **Insured** arising out of such circumstance which is the subject of the written notice will be deemed to have been made at the time written notice complying with the above requirements was first given to the Underwriters.

4. A **Claim** or legal obligation under section X.A.1 or X.A.2 above shall be considered to be reported to the Underwriters when written notice is first received by Underwriters in the form of a telecopy, or express or certified mail or email through persons named in Item 9.A. of the Declarations of the **Claim** or legal obligation, or of an act, error, or omission, which could reasonably be expected to give rise to a **Claim** if provided in compliance with sub-paragraph X.A.3. above.



### **POLLUTION LIABILITY**

### IN THE EVENT OF AN

### **ENVIRONMENTAL EMERGENCY:**

- 1) Follow your organization procedures for reporting and responding to an incident
- 2) Alert local emergency authorities, as appropriate
- 3) Report the incident immediately at:

888-292-0249

4] Report the incident to Alliant

Akbar Sharif Claims Advocate 949-260-5088 415-403-1466 – fax Akbar.Sharif@alliant.com

Be prepared to give basic information about the location and nature of the incident, as well as steps which have been taken in response to the incident.

DO follow your organization's detailed response plan

DO contact your management as well as appropriate authorities

DO ensure anyone who could come in contact with a spill or release is kept away

DO NOT ignore a potential spill or leak

DO NOT attempt to respond beyond your level of training or certification



SEND TO: IRONSHORE ENVIRONMENTAL CLAIMS CSO
BY MAIL: 28 Liberty Street, 5th Floor, New York, NY 10005

BY FAX: (646) 826-6601

BY EMAIL: USClaims@ironshore.com

CC Alliant Insurance: Akbar.Sharif@alliant.com and your Alliant Representative

Today's Date:
Notice of: (check all that apply)
☐ Pollution Incident ☐ Potential Claim ☐ Other
☐ Third-Party Claim ☐ Litigation Initiated
nsured's Name & Contact Information
Company Name: Point of Contact:
Address:
Phone #: Email Address:
Broker/Agent's Name & Contact Information
Company Name: Alliant Insurance Services - Claims Point of Contact: Akbar Sharif
Address: 18100 Von Karman Ave., 10 <sup>th</sup> Floor, Irvine, CA 92612
Phone #: <u>1-949-260-5088</u>
Policy Information
Policy Number: Policy Period:
Limits of Liability:per agg. Self-Insured Retention/Deductible
Loss Information
Date of Incident/Claim:Location:
Claimant Name/Address:
Description of Loss:
Please list all attached or enclosed documentation: □(check if none provided)
Name of Person Completing This Form: Signature: